



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**RECEIVED**

SEP 29 2004

Technology Center 2100

Applicant: James J. Crow

Assignee: Motive, Inc.

Title: System of Automated Configuration of Network Subscribers for  
Broadband Communication

Serial No.: 09/653,486 Filing Date: August 31, 2000

Examiner: Uzma Alam Group Art Unit: 2157

Docket No.: MTV0017US

Austin, Texas  
September 20, 2004MAIL STOP AMENDMENT  
COMMISSIONER FOR PATENTS  
P. O. BOX 1450  
ALEXANDRIA, VA 22313-1450**RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated May 20, 2004, having a shortened statutory period expiring on August 20, 2004. Accompanying this response is a petition under 37 C.F.R. § 1.136 for a one-month extension of time, setting a new time for response of September 20, 2004. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification or Drawings are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 8 of this paper.